

Customs app snag likely to be fixed in 2 days

On Sunday, the outage of e-Office was due to network failure at the NIC/RailTel Data Centre, where CBIC's eOffice application is hosted.

NO EXTENSION OF DUTY-FREE IMPORT OF YELLOW PEAS

When the system faces an outage, it doesn't just create administrative bottlenecks – it delays crucial compliance processes, hinders communication, and affects the timely resolution of taxpayer concerns, he added. "This disruption ripples across businesses, tax professionals, and government departments, causing significant setbacks."

Sivakumar Ramjee, executive director, Nangia Andersen said: "To prevent future disruptions of the CBIC website, the government should invest in a robust IT infrastructure with advanced monitoring and backup systems. A dedicated technical task force must conduct regular audits and stress tests to identify vulnerabilities."